

MeckInstitute

FAQ

GENERAL

Are classes only for people who attend Meck?

A: All of the Meck Institute live classes are open to anyone and everyone to attend. Some classes are age-specific (noted in the class description); otherwise, there are no restrictions. In fact, we encourage you to invite friends, family, coworkers, etc. to attend with you. There are, however, a few on-demand classes that are exclusively for Meck attenders (noted in the description).

How much do classes cost?

A: Most classes are completely FREE. Only a handful of classes require a small fee to cover material costs.

What supplies do I need to take a class?

A: Most of our classes will have an accompanying workbook, which will be provided for you. You'll have the option when you register to have yours emailed to you as a PDF, shipped to you, or you can pick it up at Meck's campus in Charlotte.

Are classes in person or online?

A: Both. We offer in-person, online and on-demand classes. The format of each class is indicated in the class description.

What are on-demand classes?

A: On-demand classes are recorded class that you can watch anytime, anywhere. Different from recordings of live classes, on demand classes are specifically designed for an online audience, with the instructor speaking directly to you. After you register for an on-demand class, you'll receive a class link and a password, giving you access to the video classes and a workbook.

I registered for a class, but I can no longer make it. What should I do?

A: No worries! Life happens, and we get that. Simply email meckinstitute@mecklenburg.org to let us know you cannot make it.

Do you have any volunteer opportunities within the Meck Institute?

A: We sure do! We have opportunities for teachers, class moderators, content developers, administrative support, and more. Email meckinstitute@mecklenburg.org to find out more.

I have a question that I don't see on this list. Who can I contact?

A: Simply shoot us an email at meckinstitute@mecklenburg.org, and we'll get back to you promptly.

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IN-PERSON CLASSES

Do you offer childcare?

A: Sometimes. If you attend an in-person class on a Sunday, you can utilize MeckKidz for your children while you're in class. For weekday classes, we offer childcare for most of our parenting classes.

ONLINE CLASSES

Are the online classes live or pre-recorded?

A: Most classes are live unless designated as "on demand." We believe that learning takes place best within community, and live classes provide a great atmosphere for meeting new people and forming meaningful relationships. Additionally, you'll be able to chat with the instructor and receive feedback in real time. If you're not comfortable attending live, or if your schedule doesn't afford you that option, you can always register and wait until the class recording is available a few days after the live class takes place.

Will I be on video?

A: While we encourage everyone to have their camera turned on during class, it's not mandatory in our adult classes. We do, however, insist on having cameras on for our children's classes as an additional security measure. But don't let the camera be a deterrent to your participation. The atmosphere of our online classes is casual, so feel free to wear your pajamas, eat dinner while participating, and even have your cat join you for class as well.

Do I need to download any software?

A: Not unless you want to. We utilize Zoom for our online classes, and you can attend a class through your web browser without downloading any additional software. However, to access the full functionality of Zoom, we encourage you to download the desktop app on your computer or the Zoom app on your phone. Once you click on the classroom link (which you'll receive via email), you'll be prompted to download Zoom if you haven't already. If you don't wish to, simply select "ignore", and you'll be able to access the meeting through your web browser.

Can I access class recordings?

A: You sure can! A few days after each class, you'll receive an email with the class recording. You'll have 90 days to watch it as many times as you'd like.